

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:	Confirmation No.: 7360
Brent MAGOUIRK et al.	Group Art Unit: 3623
Application No.: 10/052,577	Examiner: Johnna R. LOFTIS
Filed: January 18, 2002	Attorney Docket. No.: P68364
For: CUSTOMER MANAGEMENT SYSTEM	

AMENDMENT UNDER 37 C.F.R. 1.116

Mailstop: AF
Commissioner For Patents
P.O. Box 1450
Alexandria, Virginia 23313-1450

May 26, 2009

Sir:

Responsive to the outstanding Final Office Action mailed on February 27, 2009, reconsideration and withdrawal of the rejections made therein are respectfully requested, in view of the following amendments and remarks.

Inasmuch as the Official Action sets a three-month shortened statutory period which expires May 27, 2009, this Amendment is therefore considered timely. If an extension of time is deemed by the Patent and Trademark Office to be necessary, the same is hereby requested and the Patent and Trademark Office is hereby authorized to charge any necessary fees in connection therewith or any fees necessary to preserve the pendency of this application to deposit account No. 50-2929, making reference to Attorney Docket No. P68364.